

# Caravan & Camping Information

At Whitemead Forest Park we are committed to keeping you safe. We therefore ask that you follow our set guidelines to ensure the safety of you and your neighbours. The following instructions have been created in conjunction with our Code of Conduct to ensure a safe and happy environment for all. A copy of the code of conduct can be obtained from our website.

## PITCHING INFORMATION

### A pitch is for either;

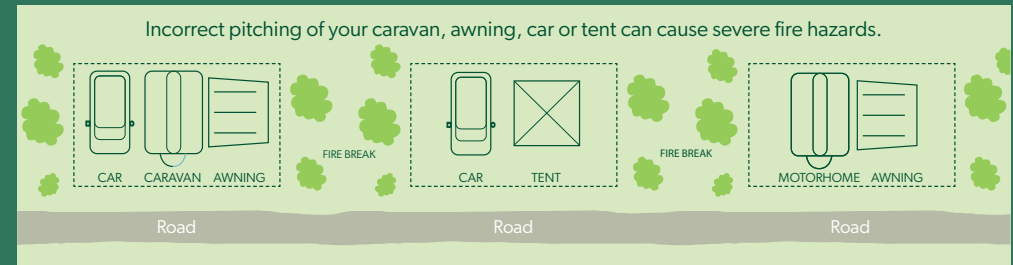
- A caravan plus awning and one car
- A tent plus one car
- A motor home plus

- Small tents or gazebos may be erected in place of an awning, but both are not permitted together on a pitch.
- All pitches must be vacated by 11am on the day of departure.

- Only one car is allowed on a pitch, any additional cars must be left in the overflow car park.
- All ancillary items including car, gazebo and other camping equipment must fit within the dimensions of your allocated pitch. If this cannot be achieved and infringement onto the firebreak occurs, you will be asked to remove equipment which exceeds the boundary of your pitch.

## SITE INFORMATION

- Fire pits, log burners or open fires of any type are strictly not permitted.
- If using a BBQ this must be a minimum of 3 metres away from any tent awning or windbreak and must not be put directly onto the ground.
- Once cooled all coals must be disposed of in the metal lidded bins located in either of the recycling points.
- We would advise all guests to take extra precautions when securing your bikes whilst on site and in the local area and recommend the use of a five star D-lock when securing your bike. We would also recommend all bikes are registered on the national cycle database.
- All site roads have a 5mph speed limit and a one way system.
- Please see the site map for your nearest locations for water, grey and elsan waste and motor home service point.



## FIRE SAFETY

### Any person discovering a fire should:

- Sound the nearest fire bell or alarm and call the fire brigade.
- Dial 999 from the nearest emergency phone on site
- Inform Guest Services/Duty Manager. Give the address as: Whitemead Forest Park, Folly Road, Parkend, Gloucestershire, GL15 4LA

### On hearing the fire alarm:

- Close all doors if possible.
- Leave the pitch.
- Report to the assembly point at the Booking office car park.
- Do not take any risks and do not return to the pitch without being authorised to do so.

## EMERGENCY CONTACT

Someone is available to assist 24 hours a day. To Contact the Duty Manager dial:

**01594 809674**