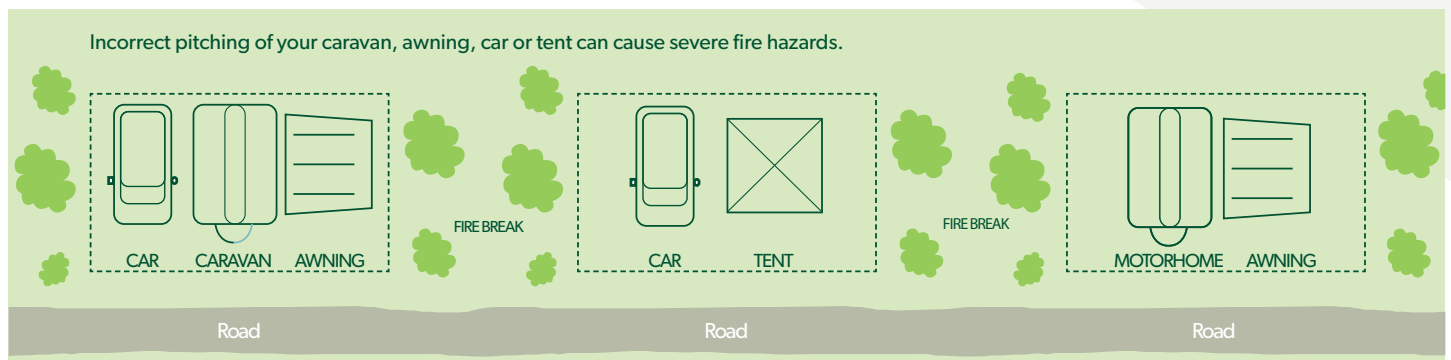


# Pitching Instructions

At Whitemead Forest Park we are committed to keeping you safe. We therefore ask that you follow our set guidelines to ensure the safety of you and your neighbours. The following instructions have been created in conjunction with our Code of Conduct to ensure a safe and happy environment for all. A copy of the code of conduct can be obtained from our website or by visiting Guest Services.

## Safety information

Please pitch in line with the diagrams below.



### Your pitch is either for:

- One caravan plus awning & one car
  - One tent plus one car
  - One motor home plus awning
- Pup tents may be erected in place of an awning but both are not allowed together on a pitch.
  - You may have one windbreak on your pitch, provided it is away from the tent or awning sides.
  - Caravans are not to be sited awning to awning.
  - Gazebos and Event Tents are not permitted on the park.
  - If using a BBQ this must be a minimum of 3 metres away from any tent awning or windbreak. All coals must be disposed of in the metal lidded bins located in either of the recycling points.
  - Open fires and fire pits are strictly not permitted.

### Site information

- Your pitch must not be occupied by more than 6 persons.
- Breathable groundsheets must be used on grass areas at all times.
- Only one car is allowed on a pitch, any additional cars must be left in the main car park.
- 16amp Electric hook up is provided however you will require a 16amp fly lead with RCD protection.
- Please 'respect your neighbours' and ensure that all noise is kept to a minimum especially during the night.
- All pitches must be vacated by 11am on the day of departure and all rubbish disposed of in the refuse areas.
- If your pitch is vacant on your departure day you can request a late stay. There is a charge for this and is only able to be booked on the day of departure.

## Fire Safety

### Any person discovering a fire should:

- Sound the nearest fire bell or alarm and call the fire brigade.
- Dial 9 then 999 from the nearest emergency phone on site (excluding the payphone situated in the Booking Office car park, this is just 999).
- Inform Guest Services/Duty Manager. Give the address as: Whitemead Forest Park, Folly Road, Parkend, Gloucestershire, GL15 4LA

### On hearing the fire alarm:

- Leave the pitch.
- Close all doors if possible.
- Report to the assembly point at the Main car park.
- Do not take any risks and do not return to the pitch without being authorised to do so.

### In case of Emergency you should:

- Summon the emergency services.
- Dial 9 then 999 from the nearest phone on site (excluding the payphone situated in the Booking Office car park, this is just 999).
- Inform Guest Services/Duty Manager.